

Cookie Policy Portal Air France and KLM Business Solutions

INTRODUCTION

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1. Cookie Policy

1.1 What are cookies?

Cookies are small data files that are downloaded onto your device by the website that you are visiting. The next time you visit the same website, cookies ensure that your device is recognised. By using cookies and similar technologies, such as pixel tags/beacons and scripts, ('cookies'), websites can save information about visits and its visitors. Such information may include your IP address, the device you use and click behaviour, such as the specific web pages you visit and how you navigate the website.

We use session cookies, which are erased when you close your browser, and persistent cookies that remain on your device for a pre-defined period of time. We place some of the cookies ourselves, while third parties place other cookies. Third-party cookies may collect data outside our own website as well.

1.2 What type of cookies do we use?

On this Portal, we only use functional and analytical cookies. These cookies are dedicated to operating this Portal and do not require your prior consent. By using this Portal, functional and analytical cookies will automatically be placed on your browser.

When we collect personal data about you via cookies, we process these for the purposes stated in the Air France and KLM Business Solutions Privacy Policy.

[Read the Air France and KLM Business Solutions Privacy Policy](#)

2. Functional cookies

Functional cookies are necessary so you can view and use our Portal properly. We also use these cookies to remember your language preferences and (cookie) settings. Functional cookies are also used for A/B testing, which enables us to test new features and different variants and designs of our website. The information collected through these cookies is not used for marketing purposes. Functional cookies are essential to the use of our Portal. If you block this type of cookie in your browser, our Portal may not work properly, and you may not be able to use all features.

3. Analytical cookies

Analytical cookies collect aggregated information on how visitors use our Portal, including information about the pages most visited, how long they are visited and if users experience any errors. In addition, we use these cookies to conduct user surveys and to gather visitor feedback on our Portal in general or on specific elements of our Portal. We use this information to help us understand which parts of our Portal interest our visitors and to improve the quality of our Portal.

4. Adjusting cookie settings and deleting cookies

We remind you that the cookies you accepted previously might remain stored in your browser. If you wish to remove the cookies already placed, you can do this by deleting these cookies via your browser.

You may also adjust your browser settings to prevent websites from setting cookies or third-party cookies altogether. If you do this, some functions of our Portal may not be available or not function properly. Find out how to adjust the settings for different browsers:

- [Safari](#)
- [Chrome](#)
- [Firefox](#)
- [Internet Explorer](#)

To find information relating to other browsers, visit the browser developer's website.

5. About this policy

If this cookie policy or the cookies placed change, we will adjust the policy and the list of cookies placed. We will inform you about substantial changes.

This cookie policy is updated on 01 February 2023.